

Hill Country Indoor Birthday Party Policies

Please reserve space for the full number of guests that you are inviting. We want to ensure that enough space in the facility is reserved to accommodate all of your guests comfortably.

- You will only pay for the number of participants that exceeds the number in the package you select. You will be charged for each additional guest based on the per participant cost for that package.
- We understand that changes happen! If you need to add guests to your party, simply let us know at least seven days prior to event so that we can adjust accordingly.
- No outside food or drinks are allowed in the building with the exception of the birthday cake. Birthday cake is not provided, although Hill Country Indoor has partnered with Gigi's Cupcakes to provide you with the option to pick up a birthday cake or cupcakes on the day of your celebration at a discount! **Email them** your confirmation email and proof of booking to get 10% off your order!
- Waivers are required for each participant and can be filled out online (coming soon) or in person at the facility.
- Payment: We require a deposit equal to 50% of the expected total in order to reserve your event. We accept cash and all major credit/debit cards. Checks are not accepted. The remainder amount of the event balance is due on the day of the celebration.
- Cancellation: If you need to cancel or reschedule your event, we require 14 days advance notice from your event date. If you submit with the required 14 days advanced notice, your deposit will remain as a credit on your account to be used towards a celebration up to one year from the original date of your event. If you provide less than 14 days' notice or do not show up on the day of your event, your deposit is forfeited.

Beer and Wine Policies

If you have added a beer and/or wine package to your event, we have several ways to ensure a seamless and convenient checkout process:

- Cash Bar – Guests have the opportunity to pay for items throughout the event.
- Tab – With a credit card on file, you are able to run a tab for you and your guests during the event. This option allows you to set a time or dollar limit. If setting a monetary limit, we will alert you when the tab is approaching its limit so you have the option to extend the tab. Once the tab has reached its limit, the sale of beer and wine becomes a Cash Bar.
- Pre-set – This option is only available if your party is strictly located on the turf field. For pre-set menus, the host will submit a preorder of beer and wine from our alcohol offerings to be served by a member of our staff. For this option, the host will only be charge for items that are handed out. All other items will be returned to the Café due to TABC regulations. For this option, please order at least 10 days prior to the event.

Please note that we do not serve anyone under the age of 21 and all who are served must show a proper ID. All guidelines set by the TABC are followed.